

RETAIL BANKER

INTERNATIONAL

** RETAIL BANKER INTERNATIONAL AWARDS SHORT LIST **

RECOGNISING THE STANDOUT PERFORMERS IN RETAIL BANKING OVER THE LAST YEAR

- **Global Retail Bank of the Year**

Alior
BBVA
Dubai Islamic
RBC
Westpac

- **Middle East Retail Bank of the Year**

Investbank
Emirates NBD
Abu Dhabi Commercial Bank
Mashreq
Dubai Islamic

- **Retail Banker of the Year**

McKay RBC
Jorge Ruiz Citi LatAm
Segun Agbaje Guaranty Trust
Michael Panowicz mBank
Ray Davis Umpqua

- **Latin American Retail Bank of the Year**

Citigroup
Santander
Banco do Brasil
Bradesco
Itau Unibanco

- **African Retail Bank of the Year**

Absa
First National
Guaranty Trust
Access Bank Nigeria
Standard Bank

- **Asia-Pacific Retail Bank of the Year**

DBS
OCBC
Bank of Mongolia
ICICI
Kasikornbank

- **North American Retail Bank of the Year**

Ally Bank
Umpqua
RBC
Union Bank
CIBC

- **Innovation of the Year in IT, Product, Customer Service or Payments**

Akbank
Bank of the West
Absa
Emirates NBD
First Bank of Nigeria

- **European Retail Bank of the Year**

BBVA
mBank Poland
Santander
Getin Noble
Alior

- **Best Digital Channels Strategy**

ANZ
Bangkok Bank
CIBC
Nationwide UK
DenizBank

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RECOGNISING THE STANDOUT PERFORMERS IN RETAIL BANKING OVER THE LAST YEAR

- **Best Branch Strategy**

Umpqua
Aktifbank Turkey
The Co-op Bank of Cape Cod
RBC
Akbank

- **Best use of Digital Marketing**

Akbank
Intesa Sanpaolo
DenizBank
RBC
Bank of Ireland

- **IT Strategy of the Year**

Heritage Bank
Panin Bank
Nationwide UK
Akbank
International Bank of Qatar

- **Best CSR Programme**

Akbank
Khan Bank
DBS
Maybank
BNP Paribas

